

Energy Industry Consumer Contacts - Total Presented by Company and Category December 2016

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **December 2016**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC933	Liberty Utilities (CalPeco Electric) LLC	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	140	55	195	25	9	34	6	9	15	6	9	15	3	4	7	40	18	58	2	1	3	327
ELC901	Pacificorp	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	7	11	18	2	-	2	-	1	1	2	5	7	1	-	1	3	3	6	-	-	-	35
ELC903	Sierra Pacific Power Company	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC338, GAS338, MUL338	Southern California Edison Company	122	39	161	13	8	21	4	4	8	11	4	15	4	1	5	31	22	53	2	-	2	265
GAS904	Southern California Gas Company	43	19	62	3	2	5	2	3	5	-	-	-	-	-	-	38	18	56	1	-	1	129
GAS905	Southwest Gas Corporation	1	2	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3
	Total	315	127	442	43	19	62	12	17	29	19	18	37	8	5	13	112	61	173	5	1	6	762